

**AVENUE K SHOPPING MALL | AK CELEBRATES YOU**  
**16 MAY – 20 July 2025 | TERMS & CONDITIONS**

1. Avenue K Shopping Mall ("AK") *AK CELEBRATES YOU Lucky Draw* is open to all AK customers aged 18 and above, **EXCLUDING** AK tenants, AK employees, and their immediate family members. This redemption is only valid for transactions made between 16 May 2025 until 20 July 2025.
2. To be eligible to participate in this campaign, customers **MUST** sign-up to the Avenue K Mobile App (formally known as 'The Neighbours Card').
3. Spend a minimum of RM250 in a maximum of two (2) combined receipts at any store in Avenue K to participate in the AK CLEBRATES YOU Lucky Draw.
4. Customers are required to present their personal identification card/passport upon collection of Lucky Draw Form and AK Management will be committed to protect customers' privacy in accordance with the Personal Data Protection Act 2010 of Malaysia (PDPA).
5. Customers are required to submit their completed Lucky Draw Form, securely clipped together with the verified receipts, into the AK CELEBRATES YOU Lucky Draw Box located at the Information Counter on Level M.
6. Upon successful submission, customers will receive one (1) coin token, which may be used to operate the life-sized Gachapon Machine located on Level G (Ground Floor). Each token is valid for one (1) capsule, which contains a card indicating the mini prize awarded to the customer.
7. Customers must present the prize card at the Information Counter on Level M to redeem the corresponding mini prize.
8. To be eligible to participate in the Lucky Draw, only nett purchases made using cash/debit & credit card/e-wallets considered as total amount spent.
9. AK Tenants are **STRICTLY NOT** allowed to participate on behalf of their customers.
10. AK customers are not allowed to participate on behalf of other customers, even if they are family members.
11. Only original printed/digital receipt from stores in AK is accepted for redemption. AK Management reserves the rights to request proof of purchase.
12. Credit card charge slips, hand-written, duplicate, or re-printed receipt(s) are not accepted for redemption.
13. Bill payment for subscriptions and utilities, bank services, membership renewal fees, class sign-ups, consultations, purchase of gift vouchers, and e-wallet reload/Top-up will not be entertained.
14. All receipts will be verified by AK Management at the Avenue K Information Counter, Level M from 10am to 10pm daily. AK customers who come in after the above stipulated time and date will not be entertained.
15. Torn or damaged receipts shall be deemed invalid and will not be accepted by AK Management.
16. AK Management shall not be responsible for the loss of opportunity to redeem due to receipt(s) that are not received and/or verified, any incorrect or inaccurate information

submitted by the Participants or for any other reason. By participating in this Lucky Draw, all AK customers are deemed to have agreed to any and every form of publicity.

17. AK Management makes no warranties or representations whatsoever with respect to the prizes and will not be responsible or liable for any defects, problems and/or damage thereto or arising there from.
18. Participants are allowed to submit more than one Lucky Draw Form throughout the Lucky Draw Period however; they are only eligible to win one (1) AK CELEBRATES YOU Lucky Draw Prize.
19. All six (6) winners will be notified (to inform on the AK CELEBRATES YOU Lucky Draw slot time and venue) via call/WhatsApp/email between 21 - 22 July 2025 and must be present for AK CELEBRATES YOU LUCKY DRAW Day on Sunday, 27 July 2025.
20. Winner are invited for AK CELEBRATES YOU Lucky Draw LIVE Event Day on Sunday, 27 July 2025 at the event area on Level G (Ground Floor) at Avenue K Shopping Mall. Winners must check in at the Registration Booth, Level G (Ground Floor) at least one (1) hour before the Lucky Draw event starts.
21. AK Management strictly does not offer prize delivery services for winners.
22. AK Management reserves the right to replace any winner if he/she is found to be disqualified or absent or uncontactable.
23. AK Management reserves the right to replace the said prize with another prize of equal or lesser value at its sole discretion without any prior notice to the winner.
24. Prize items are non-transferable or exchangeable for cash, credit, goods and/or services.
25. AK Management will not be responsible or liable for any claims, losses, defects, injuries, problems and/or damage thereto or arising before, during and after the Lucky Draw event.
26. AK Management will not be held responsible or liable for any of its obligations under this Lucky Draw event or in respect of the prizes where it is unable to do so as a result of circumstances beyond its control and shall not be liable to compensate Participants in such circumstances.
27. AK Management will not be held responsible or liable for any direct, indirect, consequential or incidental costs incurred by the winner (if any) in order to claim their respective prize.
28. AK Management will not be held responsible or liable for any claims, losses, costs, demands, liabilities, charges, actions and expenses which may be made, claimed or instituted against them as a result of any act and breach of terms.
29. Winners hereby irrevocably agree and consent to allow AK Management to use their name and image and to copyright and/or use and reuse in any way, publish and republish, without limitation of time, type or number of publications or republications with or without name, through any media and for whatever reason or purpose AK Management may choose without any further reference or notice to him/her.
30. AK Management reserves the right at its sole discretion to disqualify anyone that they reasonably believe to be tampering with the submission process or the operation of the Lucky Draw or in breach of these Lucky Draw Terms and Conditions. Notwithstanding the above, AK Management reserves the right to reject any participant at its sole and

absolute discretion without having to assign any reasons whatsoever. AK Management's decision shall be final and binding. No correspondence shall be entertained.

31. *Pose, Snap & Redeem (Redemption)*: Customers may participate by taking photos at the *AK CELEBRATES YOU* mall decorations area (located on Level G – Ground Floor) and posting them on their personal social media accounts with a creative caption and the hashtag *#AKCelebratesYou*. To redeem, customers must present the published post to Customer Service personnel at the Information Counter on Level M. Each eligible post entitles the customer to one (1) tin of butter cookies, while stocks last.
32. AK Management reserves the rights to change and alter the final interpretation of these Terms & Conditions without prior notice.
33. By participating in this redemption campaign, AK customers are deemed to have read, understood and agreed to be bound by the Terms & Conditions stated herein. AK Management's decisions on all matters relating to the Lucky Draw shall be final, binding and conclusive. No correspondence, disputes or appeals will be entertained.