



**AVENUE K SHOPPING MALL | CHRISTMAS CAMPAIGN 2025
21 NOVEMBER 2025 – 4 JANUARY 2026 | TERMS & CONDITIONS**

1. Avenue K ("AK") *GOLDEN NOEL* is open to all AK customers aged 18 and above, **EXCLUDING** AK tenants, AK employees, and their immediate family members. This redemption is only valid for transactions made between 21 November 2025 to 4 January 2026.
2. To be eligible to participate in this campaign, customers **MUST** sign up to the Avenue K Mobile App (formally known as 'The Neighbours Card').
3. AK customers are eligible to redeem the following redemptions;

Exclusive Shopping Bag

Spend RM500 & above in a maximum of two (2) combined receipts on the same day at any store in AK to redeem one (1) unit of Exclusive AK Shopping Bag.*

How to redeem?

- *Present your receipts at the Information Counter, Level M.*
- *Limited to one (1) redemption per customer daily.*

Exclusive Breakfast Pot

Spend RM650 & above in a maximum of two (2) combined receipts on the same day at any store in AK to redeem one (1) unit of Exclusive AK Breakfast Pot.*

How to redeem?

- *Present your receipts at the Information Counter, Level M.*
- *Limited to one (1) redemption per customer daily.*

AK Golden Surprise

21 November 2025 - 4 January 2026 | 10am – 10pm
Information Counter, Level M

Spend RM150 & above in a single receipt on the same day at any store in AK to redeem one (1) lucky chance to play AK Golden Surprise and stand to win amazing prizes!

How to redeem?

- *Present your receipt at the Information Counter, Level M.*
- *Limited to one (1) redemption per customer daily.*

Complimentary Gift Wrapping

21 November 2025 - 4 January 2026 | 10am – 10pm
Information Counter, Level M

Tis the Season of Giving! Redeem complimentary gift-wrapping service with purchase of RM100 & above in a single receipt at any store in AK on the same day.*

How to redeem?

- *Present your receipts at the Information Counter, Level M.*
- *Limited to three (3) gift wraps per customer daily.*

4. Receipt Eligibility - One (1) receipt entitles one (1) redemption only.
5. AK customers who participate in the Shopping Bag / Breakfast Pot Redemption are automatically entitled to the AK Golden Surprise.
6. To be eligible to participate, only nett purchases made using cash/debit & credit card/e-wallets considered as the total amount spent.
7. AK Tenants - Strictly NOT allowed to redeem on behalf of their customers.
8. AK customers are not allowed to redeem on behalf of other customers, even if they are family members.
9. Only the original printed/digital receipt from stores/Christmas vendor booths in AK is accepted for redemption. AK Management reserves the right to request proof of purchase.
10. Credit card charge slips, hand-written, duplicate, or re-printed receipt(s) are not accepted for redemption.
11. Bill payment for subscriptions and utilities, bank services, membership renewal fees, class sign-ups, consultations, purchase of gift vouchers, and e-wallet reload/Top-up will not be entertained.
12. All receipts will be verified by AK Customer Service at the Avenue K Information Counter, Level M from 10am to 10pm daily. AK customers who come in after the above stipulated time and date will not be entertained.
13. Torn or damaged receipts shall be deemed invalid and will not be accepted by AK Management.
14. AK Management shall not be responsible for the loss of opportunity to redeem due to receipt(s) that are not received and/or verified or for any other reason. By participating in this redemption, all AK customers are deemed to have agreed to any and every form of publicity.
15. Redemption items are non-transferable or exchangeable for cash, credit, goods and/or services.
16. AK Management reserves the right to change and alter the final interpretation of these Terms & Conditions without prior notice.
17. By participating in this redemption campaign, AK customers are deemed to have read, understood and agreed to be bound by the Terms & Conditions stated herein. AK Management's decisions on all matters relating to the redemption shall be final, binding and conclusive. No correspondence, disputes or appeals will be entertained.