

AVENUE K SHOPPING MALL I AK CELEBRATES YOU 2.0
24 JULY – 4 OCTOBER 2026 I TERMS & CONDITIONS

1. The Avenue K Shopping Mall ("AK") AK CELEBRATES YOU 2.0 Lucky Draw Campaign is open to all customers aged eighteen (18) years and above, excluding AK tenants, AK employees, and their immediate family members. Participation is only valid for eligible transactions made between 24 July 2026 and 4 October 2026 (both dates inclusive).
2. To be eligible to participate in this campaign, customers must register as an Avenue K Mobile App member (formerly known as The Neighbours Card).
3. Customers must spend a minimum of RM200 in a maximum of two (2) same-day combined receipts from any tenant store at Avenue K and submit the original receipt(s) on the same day of purchase to qualify for one (1) Lucky Draw entry.
4. Customers are required to present their MyKad/MyTentera/MyPR or Passport and display their AK Mobile App profile for verification upon submission of their Lucky Draw entry. AK Management is committed to safeguarding customers' personal data in accordance with the Personal Data Protection Act 2010 (PDPA).
5. Customers are required to submit their completed Lucky Draw Form, together with the verified qualifying receipt(s), into the AK CELEBRATES YOU 2.0 Lucky Draw Box located at the Information Counter, Level M.
6. Upon every successful Lucky Draw submission, customers will receive one (1) AK Journey Pass Scratch Card. Customers shall scratch the designated "Scratch & Redeem" area to reveal a Malaysian destination and proceed to the corresponding destination box to draw one (1) coloured plastic ball, which determines the mini prize to be redeemed.
7. Customers must present the valid AK Journey Pass Scratch Card at the Information Counter, Level M to redeem the corresponding mini prize.
8. Upon redemption, the "Lucky Draw Stub" portion of the AK Journey Pass will be detached by AK Management and returned to the participant for safekeeping.
9. Participants are required to retain the Lucky Draw Stub and present it during registration on the AK CELEBRATES YOU 2.0 Lucky Draw Live Event Day for verification.
10. Lost, damaged, defaced or altered Lucky Draw Stubs will not be accepted and replacement stubs will not be issued.
11. Mini prizes must be redeemed immediately upon presentation of the valid AK Journey Pass Scratch Card.
12. Only nett purchases paid via cash, debit card, credit card or e-wallet are eligible. Discounts, vouchers, rebates and other promotional deductions will not be counted towards the qualifying spend.
13. AK tenants are strictly prohibited from participating on behalf of their customers.
14. Customers are not allowed to participate on behalf of any other customer, including their family members.
15. Only original printed or digital receipts issued by participating stores in Avenue K are accepted. AK Management reserves the right to request proof of purchase for verification purposes.
16. Credit card charge slips, handwritten receipts, duplicate receipts, reprinted receipts, or any other proof of payment are not accepted.

17. Transactions relating to subscription bill payments, utility payments, banking services, membership renewals, class registrations, consultations, purchase of gift vouchers, e-wallet reloads/top-ups, and any other non-retail transactions are not eligible.
18. All receipts must be presented for verification at the Avenue K Information Counter, Level M between 10.00am and 10.00pm daily throughout the Campaign Period. Late submissions will not be entertained.
19. Torn, damaged, altered or illegible receipts shall be deemed invalid and will not be accepted.
20. AK Management shall not be responsible for any loss of opportunity to participate arising from receipts that cannot be verified, incomplete or inaccurate information submitted by participants, or any other reason. By participating in this campaign, participants are deemed to have consented to publicity, photography and promotional activities relating to this campaign.
21. AK Management makes no warranties or representations whatsoever in respect of the prizes and shall not be responsible or liable for any defects, problems, damage or loss arising from or relating to the prizes.
22. Participants may submit multiple eligible Lucky Draw entries throughout the Campaign Period. However, each participant shall only be entitled to win one (1) Lucky Draw prize.
23. Eligible participants will be notified via telephone call, WhatsApp and/or email between 7 October 2026 and 11 October 2026 regarding the AK CELEBRATES YOU 2.0 Lucky Draw Live Event program timing.
24. Eligible participants are required to attend the AK CELEBRATES YOU 2.0 Lucky Draw Live Event on Saturday, 17 October 2026 at ABOVE Level 4, Avenue K Shopping Mall. Failure to attend shall result in forfeiture of their eligibility.
25. Participants must check in at the Registration Booth at least two (2) hours before the Lucky Draw commences and present their original Lucky Draw Stub, AK Mobile App Membership profile, and MyKad/MyTentera/MyPR or Passport for verification.
26. Participants must be personally present at the AK CELEBRATES YOU 2.0 Lucky Draw Live Event to be eligible for the Lucky Draw. Representation by proxy, authorised representative or any third party is strictly not permitted.
27. Participants who fail to produce the original Lucky Draw Stub, fail to verify their identity, or fail to comply with the registration requirements shall be deemed to have forfeited their eligibility.
28. AK Management does not provide prize delivery services. All prizes must be collected in person by the respective winners.
29. AK Management reserves the right to replace any winner who is found to be disqualified, absent or uncontactable.
30. AK Management reserves the right to substitute any prize with another prize of equal or greater value at its sole discretion without prior notice.
31. All prizes are non-transferable, non-refundable and not exchangeable for cash, credit, goods and/or services.
32. AK Management shall not be responsible or liable for any claims, losses, defects, injuries, damages or expenses arising before, during or after the Lucky Draw event.

33. AK Management shall not be held responsible or liable for any failure to fulfil its obligations under this campaign where such failure is due to circumstances beyond its reasonable control, including but not limited to acts of God, natural disasters, government restrictions or any force majeure event.
34. AK Management shall not be responsible for any direct, indirect, incidental or consequential costs incurred by winners in connection with claiming or utilising their prizes, unless otherwise stated.
35. AK Management shall not be responsible or liable for any claims, losses, costs, demands, liabilities, actions or expenses arising from any participant's breach of these Terms & Conditions.
36. Winners irrevocably consent to AK Management using, reproducing, publishing and/or republishing their names, photographs, images, likenesses and recordings in any media, without limitation of time or territory, for publicity, advertising and promotional purposes without further notice or compensation.
37. AK Management reserves the right, at its sole discretion, to disqualify any participant reasonably suspected of tampering with the submission process, providing false information, submitting fraudulent receipts, or otherwise breaching these Terms & Conditions. AK Management further reserves the absolute right to reject any participant without assigning any reason. AK Management's decision shall be final, binding and conclusive.
38. AK Management reserves the right to amend, vary or revise these Terms & Conditions and the interpretation thereof at any time without prior notice.
39. By participating in this campaign, customers acknowledge that they have read, understood and agreed to be bound by these Terms & Conditions. AK Management's decisions on all matters relating to the campaign and Lucky Draw shall be final, binding and conclusive. No correspondence, disputes or appeals will be entertained.
40. AK Management reserves the right to reject any receipt that is suspected to be forged, altered, duplicated, tampered with or otherwise fraudulently obtained.
41. Should any qualifying purchase be cancelled, refunded or returned prior to the Lucky Draw, the corresponding Lucky Draw entry shall automatically be deemed null and void.
42. Prizes sponsored by third-party partners are subject to the respective sponsors' terms and conditions. AK Management shall not be responsible for any cancellation, postponement, amendment or unavailability of such prizes.
43. AK Management reserves the right to verify the identity and eligibility of all participants before awarding any prize.
44. AK Management reserves the right to verify any participant's qualifying purchase(s), identity and eligibility at any stage before, during or after the Lucky Draw. Any participant found to have breached these Terms & Conditions may be disqualified and any prize awarded may be withdrawn.
45. In the event of any inconsistency between the English version and any translated version of these Terms & Conditions, the English version shall prevail.